

# choice

**Choice Housing is a registered housing association and is one of the largest and most prominent in Ireland. Choice offers housing for families, singles, sheltered accommodation, and various types of supported housing for tenants with complex needs.**

**As a social landlord, they provide 11,000 homes across Northern Ireland and 2,000 through Oaklee Housing in the Republic. Choice also provide care and support services including Health & Social Care Trusts and voluntary/community bodies.**

## The Challenge

Choice Housing were using a combination of an older P2P system, Excel, and manual processes to manage their Accounts Payable function. This led to manual, repetitive tasks that sucked in resources and made invoice processing a cumbersome undertaking. The Covid-19 situation compounded their challenge, because with everyone working from home, manually processing hundreds of invoices a week was extremely difficult.

Having used a legacy P2P system for many years, which was not fit for purpose, Choice needed to automate the process to save processing time, improve accuracy, speed up query resolution and gain more accurate costing data earlier in the month than its manual invoice handling processes allowed.

## The Solution

Choice Housing considered incorporating P2P as part of a wider ERP procurement, to take place in 18 months' time. Proactively dealing with the challenge of Covid 19, with all staff working from home, they realised that a project delay was not feasible so they went ahead with the Glantus' P2P solution in order to quickly reap the benefits and be able to manage their finance function remotely and efficiently.

### P2P Solution Components

- Invoice Processing
- Purchase Order Matching
- Connector for Open Accounts ERP

“

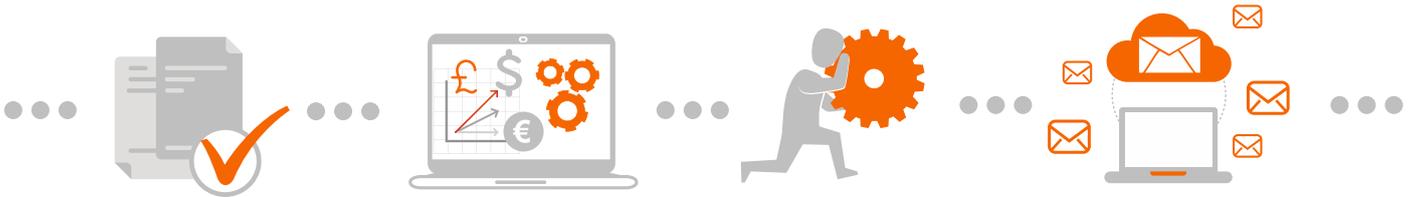
Having had an in depth look at the market, we decided to go with Glantus to fulfil our requirements. The key factors for us were the functionality in the solution, their approach, experience and speed of implementation.

**Michael Rafferty**  
**CFO**  
**Choice Housing**

“

The Glantus system is incredibly effective and will make a significant impact on the business, vital during the current climate.

# choice



## BENEFITS

### Invoice Matching

The ability to automatically cross-reference the Purchase Order to Supplier Invoice product codes and match each invoice with its corresponding PO information at line-item level is a game changer. The solution can be configured to work at both levels, with the system providing matching and workflow approval of each invoice at line item level prior to posting to their ERP.

### Finance Automation

The solution fitted well with the aims of Choice Housing to eventually deliver a fully automated system. It automatically extracts and captures information of interest from the incoming invoice and the information is validated by Glantus P2P, then matched, coded, authorised, and approved before being presented to the Open Accounts ERP for automated posting by the accounts payable staff.

### Speed of Deployment

Rapid installation means that our client is not waiting long to see the desired benefits and ROI on the ground. Glantus solved some major business issues and enabled Choice Housing to introduce flexibility and automation in the finance function quickly. Our deep expertise in the Housing sector meant an empathic, experienced and collaborative approach with our client.

### Supplier Relationships

The automation ensures that invoices are processed efficiently and suppliers are paid on-time every time. Real-time invoice status information allows management to bring forward supplier payments where needed, supporting key suppliers during the pandemic.